

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
Center for Beneficiary Choices
7500 Security Boulevard, Mail Stop C1-05-17
Baltimore, Maryland 21244-1850



Health Plan Benefits Group

DATE: July 8, 2003

TO: All Managed Care Organizations

FROM: Director, Division of Enrollment and Payment Operations

SUBJECT: Change to GROUCH Menu Screen – ACTION

The purpose of this letter is to notify you regarding some minor changes to the GROUCH Menu screen. We have converted the transmission file action items to a pop-up menu to provide more room to add additional reports. See attached screens.

The changes continue to allow the user to View, Clear or Zip the transmit file. These options (V, C or Z) have been removed from the screen. A line at the top of the screen “Transmit File Actions” allows the pop-up menu to appear when the cursor is placed upon it and Enter is pushed. The menu appears with 3 options:

1. View
2. Clear
3. Zip.

To select an option, type a 1, 2 or 3 or move the cursor to the desired option and press Enter.

Please note that you can create the file and/or view reports within GROUCH as you normally do. This change applies only to viewing, clearing or zipping the transmission file that you have created.

This change will be effective with the September 1, 2003 GROUCH reports.

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If you have any questions regarding this change, please contact the Central Office Technical Representative for your region.

Regions I – III, VII.....Sarah Brown – 410.786.6358

Regions IV – VI.....Sue Hartmann – 410.786.6192

Regions VIII – X.....Sue Mathis – 410.786.6398

Attachments

CC: RO HMO Coordinators

DEPO

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GHP REPORT OUTPUT USER COMM HELP
User: XXXX
Cmd ==> File: XXXX.@BGD5050.RECEIVE.DATA
Region: PROD
Plan: HXXXX Report Date: 07 2003
2003/07/03

Enter Report Options below: DATA
Transaction Reply/Monthly      _ Ln _____ to _____
HMO Bill Itemization          Ln _____ to _____
Monthly Summary of Bills      Ln _____ to _____
Plan Payment: N (Y=820 Fmt)   Ln _____ to _____
Payment Records               Ln _____ to _____
Demographic                   Ln _____ to _____
Monthly Membership            D Ln _____ to _____
Monthly Membership Summary    D Ln _____ to _____
Bonus Payment                 Ln _____ to _____
Part B Claims File            D Ln _____ to _____
BIPA606 Report                _ Ln _____ to _____

Report Options:
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|V View Report
|T Add Report to
| Transmit File
|P Add Report to
| Transmit File
| for PC printer
|C Copy to Tape
|R Print Report
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Press <ENTER> to Continue PF1=HELP PF3=QUIT

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1. View | GHP REPORT OUTPUT USER COMM HELP      User: XXXX
2. Clear |           File: XXXX.@BGD5050.RECEIVE.DATA  Region: PROD
3. Zip   |           Plan: HXXXX           Report Date: 07 2003      2003/07/03
-----*

Enter Report Options below:  DATA                                Report Options:
Transaction Reply/Monthly   _ Ln _____ to _____ -----
HMO Bill Itemization       Ln _____ to _____ |V View Report
Monthly Summary of Bills    Ln _____ to _____ |T Add Report to
Plan Payment: N (Y=820 Fmt) Ln _____ to _____ | Transmit File
Payment Records            Ln _____ to _____ |P Add Report to
Demographic                Ln _____ to _____ | Transmit File
Monthly Membership          D Ln _____ to _____ | for PC printer
Monthly Membership Summary  D Ln _____ to _____ |C Copy to Tape
Bonus Payment              _ Ln _____ to _____ |R Print Report
Part B Claims File         D Ln _____ to _____ -----
BIPA606 Report             _ Ln _____ to _____

Press <ENTER> to Continue  PF1=HELP  PF3=QUIT

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